



**MONTGOMERY COLLEGE**

Library

**LIBRARY MASTER PLAN  
FY 22 – FY 24**

**SEPTEMBER 2021**

## **Overview of the Montgomery College Library Master Plan**

The Montgomery College Library FY 22 - FY 24 Master Plan is positioned within the framework of the [MC2025 Strategic Plan](#), as well as the College's mission, vision, and values. This multi-year roadmap defines our key priorities for FY 22 - FY24.

In identifying our goals for the next three years, the MCL Master Plan aligns with the collective year-long planning and final recommendations outlined in our 5-year College Area Review. Further, this plan continues the focus and advancement in areas of technology support and succession planning.

The Library Master Plan is intended to be a living document subject to change based on internal capacity, external opportunities, and adjustments to the College's MC2025 plan and initiatives. Priorities will be established with a focus on initiatives that have high impact and clear alignment with strategic College initiatives, particularly those that emphasize student success. Assessment will be integrated into activities to continually improve resources, collections, services, and facilities to inform priority setting. As such, the plan and related activities will be redefined during the life of the plan through periodic revisions including changes based on library user and employee feedback, ideas, and recommendations. The Library Director, Associate Directors, Managers and Supervisors will ensure implementation of the plan.

## **Montgomery College Library Mission**

The library facilitates student success by collaborating with the College community in the creation and delivery of innovative services in a culture of excellence and accountability.

## **Montgomery College Library Vision**

Montgomery College Library is an inclusive and equitable learning environment that empowers students to be information-literate citizens and lifelong learners. We are responsive to the diverse learning needs of students, faculty, and staff, through service excellence and by providing access to the world's knowledge, all in pursuit of advancing student success and academic partnerships.

## **I. Succession Planning and Staff Investment**

*MC 2025 Goal 2. Enhance Transformational Teaching Practices and Learning Environments*

*MC 2025 Goal 4. Build, Engage, and Strengthen Community Partnerships*

*MC 2025 Goal 5. Invest in our Employees*

*Supports Academic Affairs Master Plan (AAMP) Division Goals: Grow, Create, Engage, Connect, and Communicate*

### **Goals**

- 1.1 Collaborate with HRSTM to recruit for all vacancies and develop a continuity of operations plan (Library Management Team Workplan)
- 1.2 Develop a long-term succession plan for all library divisions (Library Management Team Workplan)
- 1.3 Adopt an environment of continuous professional development, seeking opportunities from internal and external resources that correspond to our vision, goals, and annual action items.

## **II. Expand the MC Library's reach through updated technology in instruction, support, remote library services, and student- centered user experience initiatives**

*MC 2025 Goal 1. Empower Students to Start Smart and Succeed*

*MC 2025 Goal 2. Enhance Transformational Teaching Practices and Learning Environments*

*MC 2025 Goal 4. Build, Engage, and Strengthen Community Partnerships*

*MC 2025 Goal 6. Protect Affordability*

*Supports AAMP Division Goals: Think, Communicate, Create, Engage, Connect, and Achieve  
AAMP Initiatives: Embed Classroom Support; AAMP Division Priority: Reduce Cost of Completion; Enhance Student Pathways from MCPS and to USG*

### **Goals**

- 2.1 Develop and manage curriculum-driven collections
- 2.2 Using principles of user-centered design, the Library Services Platform (LSP) Implementation Team will implement Ex Libris Alma and Primo
- 2.3 Collaborate with library staff to prioritize division technology needs with increased support from the Office of Information Technology
- 2.4 Working with faculty, librarians will create, maintain, manage, and expand asynchronous digital learning tools to increase student information literacy learning

- 2.5 Provide continuity for online services after the return to the physical campus, including online information support, information literacy instruction, e-textbook adoption, and other resources and services, and expand and increase the library's virtual services to support the Virtual Campus

### **III. Develop a culture of ongoing purposeful library assessment and data-driven decision making**

*MC 2025 Goal 2. Enhance Transformational Teaching Practices and Learning Environments*  
*MC 2025 Goal 4. Build, Engage, and Strengthen Community Partnerships*

*Supports AAMP Division Goals: Think, Communicate, Create, Engage, Connect, Grow, and Achieve*

*AAMP Initiatives: Embed Classroom Support, Enhance Student Pathways from MCPS and to USG*

#### **Goals**

- 3.1 Assess course instruction to create a better understanding of what students need and how we can better respond to student instructional, learning, and information needs
- 3.2 Implement a User Experience (UX) Framework to better understand the behaviors, expectations, and needs of library users and evolve services and resources accordingly
- 3.3 Collaborate with the General Education Standing Committee (GESOC) to complete the information literacy competency rubric revision and support faculty methods for implementing in courses

### **IV. Library Advocacy and Demonstration of Value**

*MC 2025 Goal 4. Build, Engage, and Strengthen Community Partnerships*  
*MC 2025 Goal 5. Invest in our Employees*

*Supports AAMP Division Goals: Communicate, Engage, and Connect*

#### **Goals**

- 4.1 Expand the MC Library Communications plan to investigate and support strategic advocacy to demonstrate the library's value
- 4.2 Develop strategic partnerships to position Montgomery College Library as an essential part of the College's academic mission

## **V. Library Space Planning**

*MC 2025 Goal 2. Enhance Transformational Teaching Practices and Learning Environments*

*MC 2025 Goal 4. Build, Engage, and Strengthen Community Partnerships*

*Supports AAMP Division Goals: Think, Communicate, Engage, Connect, and Achieve*

### **Goals**

- 5.1 Continue to modernize and advocate for evolving library spaces that address changes in scholarship and learning
- 5.2 Respond to user needs through ongoing assessment strategies to ensure we create inclusive and sustainable spaces that foster collaboration and creativity, and library users feel welcomed and empowered



## Montgomery College Library Management Team

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Suzette Spencer, Director of Library and Information Services

Kari Schmidt, Associate Director, Resources and Collections

Jessame Ferguson, Associate Director, Research and Teaching

Lesley Brown, Associate Director, Access Services