MC Library FY23 Priorities

MC Library

LMP 4.1 *Library Advocacy and Demonstration of Value*

- Expand the MC Library Communications Plan to investigate and support strategic advocacy to demonstrate the library's value

Library-Wide Goal

- All library divisions will focus on library advocacy, demonstrating the value of our services and resources to internal college partners and external stakeholders. Target audiences will be all library users, including our community supporters.

Director's Office

LMP 5.1 *Library Space Planning*

- Continue to modernize and advocate for evolving library spaces that address changes in scholarship and learning

Goal 1

- Review the previous ethnography studies for the Rockville and Germantown campuses and provide updated recommendations for future library space planning and renovations

Research and Teaching

LMP 4.2 *Library Advocacy and Demonstration of Value*

- Develop strategic partnerships to position Montgomery College Library as an essential part of the College's academic mission

Division Goal 1

- Each librarian liaison team will run workshops for faculty teaching GenEd courses to engage them in incorporating and reinforcing updated Information Literacy competencies essential for academic success and lifelong learning. (LMP 3.3 and 4.2; R&T II.B.)

LMP 3.1 *Develop a culture of ongoing purposeful library assessment and data-driven decision making*

- Assess course instruction to create a better understanding of what students need and how we can better respond to student instructional, learning, and information needs

Division Goal 2

- Develop a bank of pre/post instruction assessment questions for students based on outcomes taught in our classes and the updated GenEd Information Literacy rubric.

Access Services

LMP 1.1 *Succession Planning and Staff Investment*

- Collaborate with HRSTM to recruit for all vacancies and develop a continuity of operations plan

Division Goal 1

- Create new and update current processes and workflows for the Access Services division where respondents indicated lower confidence with their functional competencies, primarily in the areas of technology, online chat service, and information seeking behaviors related to electronic resources. As a result of the Alma-Primo migration, common workflow practices across the three campus libraries within the division will be identified to ensure consistency of job functions. Onboarding and training materials will be adopted for new hires and employees interested in cross-training for other functions and duties.

LMP 2.2 *Expand the MC Library's reach through updated technology in instruction, support, remote library services, and student- centered user experience initiatives*
- Using principles of user-centered design, the Library Services Platform (LSP) Implementation Team will implement Alma and Primo.

Division Goal 2
- During fall 2022, the Leganto Implementation Team (LIT) will draft an implementation timeline to present to library stakeholders. The LIT will also review Leganto features, technical requirements, and adoption criteria as part of the implementation process. A final decision will be made by spring 2023 whether to move forward with adoption and implementation.

Resources and Collections
LMP 2.1 & 2.2 *Expand the MC Library's reach through updated technology in instruction, support, remote library services, and student- centered user experience initiatives*
- Develop and manage curriculum-driven collections
- Using principles of user-centered design, the Library Services Platform (LSP) Implementation Team will implement Ex Libris Alma and Primo

Division Goal 1
- Participate in Alma Analytics implementation and training to create data dashboards in support refined technical services operations and collection development; to this end, establish e-textbook program selection criteria based on adoption and usage data trends.

LMP 3.2 *Develop a culture of ongoing purposeful library assessment and data-driven decision making*

- Implement a User Experience (UX) Framework to better understand the behaviors, expectations, and needs of library users and evolve services and resources accordingly

Division Goal 2
- Responsive User Experience: RaptorSearch usability study, Phase 3
  - Execute final phase of the RaptorSearch discovery services usability study, make recommendations, and implement interface changes