



Excellence in Serving Students Award

The Excellence in Serving Students Award is intended to recognize an individual staff member for sustained exceptional service to students.

The award identifies outstanding staff members who significantly demonstrate exceptional in serving students. This award serves to highlight staff members who have significantly influenced student success or increased student satisfaction.

Criteria for Excellence in Serving Students Award

Criteria for nomination a candidate may include but are not limited to the following:

1. Service Excellence

- a. Demonstrates the College's commitment to quality and outstanding customer service by anticipating the needs of stakeholders in a timely way
- b. Enthusiastically responds to the needs and issues of all stakeholders with integrity, respect, tact and courtesy
- c. Demonstrates support and commitment to the College's mission, vision and core values

2. Student Service

- a. Actively participates in student activities to help student success
- b. Demonstrates and commits to mentoring students
- c. Provides opportunities or support for academic activities
- d. Dedicates to student outreach program
- e. Develops programs that help toward student success

3. Accountability

- a. Demonstrates professionalism in attitude and work ethic
- b. Complies consistently with policies, procedures and regulations that govern college activities
- c. Provides positive and respectful service/environment to students