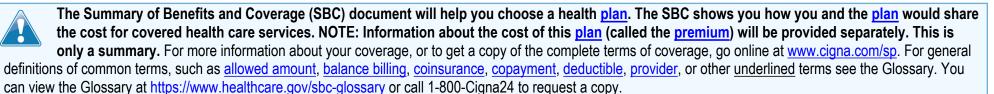
Coverage for: Individual/Individual + Family | Plan Type: OAP



Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For <u>in-network providers</u> : \$300 /individual or \$0 /family; For <u>out-of-network providers</u> : \$300 /individual or \$0 /family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In-network <u>preventive care</u> & immunizations. Out-network <u>preventive care</u> & immunizations.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes, \$250 per admission for out-of-network hospital stay There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>in-network providers</u> \$2,100 /individual or \$10,700 /family; For <u>out-of-network providers</u> \$2,100 /individual or Unlimited /family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Penalties for failure to obtain <u>pre-authorization</u> for services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.myCigna.com</u> or call 1-800-Cigna24 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

Common Medical Event		What Y	ou Will Pay	Limitations Exceptions 8 Other
	Services You May Need I In Network Provider I Out-ot-Network Provider			Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	20% coinsurance/visit	30% coinsurance	None
	Specialist visit	20% coinsurance/visit	30% coinsurance	None
		No charge/visit**	30% coinsurance/visit**	None
If you visit a health care provider's office or clinic		No charge/screening**	30% coinsurance/screening	None
		No charge/immunizations**	30% coinsurance/ immunizations**	None
	Preventive care/ screening/ immunization	** <u>Deductible</u> does not apply	** <u>Deductible</u> does not apply	You may have to pay for services that aren't preventive. Ask your provider in the services you need are preventive Then check what your plan will pay for.
Diagnostic test (x-ray, blood work)	20% coinsurance	30% coinsurance	None	
If you have a test Imaging (CT/PET scans, MRIs)		20% coinsurance	30% coinsurance	None

Common		What You Will Pay		Limitations Executions 8 Other
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat	Generic drugs (Tier 1)	Not covered	Not covered	Contact your employer for non-Cigna coverage that may be available.
your illness or condition More information about	Preferred brand drugs (Tier 2)	Not covered	Not covered	Contact your employer for non-Cigna coverage that may be available.
prescription drug coverage is available at	Non-preferred brand drugs (Tier 3)	Not covered	Not covered	Contact your employer for non-Cigna coverage that may be available.
www.myCigna.com	Specialty drugs (Tier 4)	Not covered	Not covered	Contact your employer for non-Cigna coverage that may be available.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	30% coinsurance	None
surgery	Physician/surgeon fees	20% coinsurance	30% coinsurance	None
	Emergency room care	20% coinsurance	20% coinsurance	None
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	None
	Urgent care	20% coinsurance	20% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 <u>copay</u> /admission, plus 20% <u>coinsurance</u>	\$250 <u>deductible</u> /admission, plus 30% <u>coinsurance</u>	50% penalty for no precertification.
	Physician/surgeon fees	20% coinsurance	30% coinsurance	50% penalty for no precertification.
If you need mental health, behavioral health, or	Outpatient services	20% <u>coinsurance</u> /office visit 20% <u>coinsurance</u> /all other services	30% <u>coinsurance</u> /office visit 30% <u>coinsurance</u> /all other services	None
substance abuse services	Inpatient services	\$250 <u>copay</u> /admission, plus 20% <u>coinsurance</u>	\$250 <u>deductible</u> /admission, plus 30% <u>coinsurance</u>	50% penalty for no precertification.
	Office visits	20% coinsurance	30% coinsurance	Primary Care or Specialist benefit
If you are pregnant	Childbirth/delivery professional services	20% coinsurance	30% coinsurance	levels apply for initial visit to confirm pregnancy.
	Childbirth/delivery facility services	\$250 <u>copay</u> /admission, plus 20% <u>coinsurance</u>	\$250 <u>deductible</u> /admission, plus 30% <u>coinsurance</u>	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).

Common	What You Will Pay		Limitationa Exceptiona 8 Other		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	 Limitations, Exceptions, & Other Important Information 	
	Home health care	No charge/visit ^{**} first 60 days 20% <u>coinsurance</u> ** <u>Deductible</u> does not apply	30% coinsurance	16 hour maximum per day	
	Rehabilitation services	20% <u>coinsurance</u> /PCP visit 20% <u>coinsurance</u> /Specialist visit	30% <u>coinsurance</u>	None	
If you need help recovering or have other special health needs	Habilitation services	20% <u>coinsurance</u> /PCP visit 20% <u>coinsurance</u> /Specialist visit	30% <u>coinsurance</u>	None	
	Skilled nursing care	20% coinsurance	30% coinsurance	50% penalty for no precertification. Coverage is limited to 60 days annual max.	
	Durable medical equipment	20% coinsurance	30% coinsurance	None	
	Hospice services	20% <u>coinsurance</u> /inpatient; 20% <u>coinsurance</u> /outpatient services	30% <u>coinsurance</u> /inpatient; 30% <u>coinsurance</u> /outpatient services	50% penalty for failure to precertify inpatient hospice services.	
lf your child woodo dortal	Children's eye exam	Not covered	Not covered	None	
If your child needs dental	Children's glasses	Not covered	Not covered	None	
or eye care	Children's dental check-up	Not covered	Not covered	None	

Excluded Services & Other Covered Services:

Cosmetic surgery	over (Check your policy or <u>plan</u> document for more information an Hearing aids 	Private-duty nursing
Dental care (Adult)	Long-term care	Routine eye care (Adult)
Dental care (Children)Eye care (Children)	 Non-emergency care when traveling outside the U.S. 	Routine foot careWeight loss programs
	Prescription drugs	

• Acupuncture

Chiropractic care

• Infertility treatment

• Bariatric Surgery (in-network only)

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For questions about your rights, this notice, or assistance, you can contact Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the program for this <u>plan's</u> situs state: Maryland Office of the Attorney General at 877-261-8807. However, for information regarding your own state's consumer assistance program refer to <u>www.healthcare.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-244-6224.

------To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diab (a year of routine in-network care of controlled condition)
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$300 20% 20% 20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u>
This EXAMPLE event includes servic Specialist office visits <i>(prenatal care)</i> Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services	This EXAMPLE event includes service Primary care physician office visits <i>(includisease education)</i> Diagnostic tests <i>(blood work)</i>	

Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,800

In this	example,	Peg	would	pay:
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Cost Sharing		
Deductibles	\$300	
Copayments	\$300	
Coinsurance	\$1,600	
What isn't covered		
Limits or exclusions	\$30	
The total Peg would pay is	\$2,230	

(a year of routine in-network care o controlled condition)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist coinsurance</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	\$30 20% 20% 20%

es like: luding Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$7,400
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In this example, Joe would pay:

Cost Sharing		
Deductibles	\$300	
Copayments	\$0	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$6,200	
The total Joe would pay is	\$6,600	

Mia's Simple Fracture (in-network emergency room visit and follow up care) The plan's overall deductible \$300 Specialist coinsurance 20%

- Hospital (facility) coinsurance 20%
- Other coinsurance 20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$300
Copayments	\$0
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$600

The plan would be responsible for the other costs of these EXAMPLE covered services.

PHOLIMICANNIC PHOLEMAN

DISCRIMINATION IS AGAINST THE LAW

Medical coverage

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna Nondiscrimination Complaint Coordinator PO Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



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Proficiency of Language Assistance Services

English – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

Spanish – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean – 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

Tagalog – PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

Russian – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic – برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 117). 2011 (TTY) 1.800.244.6224

French Creole – ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

French – ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

Portuguese – ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

Polish – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224 (TTY: 711)まで、お電話にてご連絡ください。

Italian – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

German – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه می شود. برای مشتریان فعلی Cigna ، لطفاً با شماره ای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 2000، لطفاً با شماره ای ۲۵۱ تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شماره گیری کنید).