# Library Remote Services

May 1 - 7, 2020

### **Ask Us Online Help Service**

# **42** total questions answered by MC research and teaching librarians:

- 79% were research related questions
- 31 questions were asked by students
- 6 questions were from faculty
- 29 questions were asked via chat

#### **Chat Librarians Activities**

 23 questions (20 student, 2 community, and 1 faculty) were answered by chat librarians from another institution after hours.

# Library Remote Services

## May 1-7, 2020

## Library

- Number of Website Page Views: 6,260
- Number of Website Visitors: 2,388
- Research Guides and Course Pages Views: 3,146
- Number of Log-ins to E-Resources: 4,689
- RaptorSearch: Number of Searches: 9,367
- New E-books added to Library collection: 129